

Quick reference guide



Get Well is available 24 hours a day through the TV in your room. Below is a list of what you can do through your Get Well experience on the TV.

Today highlights information and features personalized to you from the care team, such as assigned health videos, or other important information for review during your stay.

My Health provides on-demand access to a variety of health resources to support your stay, such as important health videos, medication information, the patient portal, and relaxation videos and content.

Entertainment includes all the different entertainment features available to patients, such as Hollywood Movies, TV Channels, Games, Music, and more.

My Stay contains information about the hospital, as well as other features to improve your stay, such as service requests, using the mobile remote to control the TV, even changing your language preferences, background, or preferred name on the TV.

Messages from your care team

During your stay, you may see important messages on your TV. Some messages may be to tell you something important and others may be for you to tell us something important.

Staff Responsiveness

When your child needs help, does somebody come quickly?

Yes

I don't know

No

How do I turn on my TV?

Press the power button on your pillow speaker. After you watch our welcome video, you will be on the home screen.

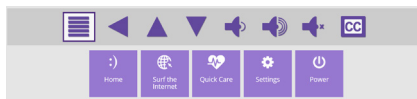
How do I control my TV?

You can use the pillow speaker or the Get Well white keyboard in your room.



How do I return to the home screen?

Press the “home” button next to the call light. Important to note: if the “home” button on the keyboard does not work. You can push “menu” and then select “home” from the onscreen menu if needed.



Important for you to know



We have videos about health

Your care team may assign videos just for you. Each video is usually only 3-5 minutes.



Need something?

Check out “Hospital Services” to send a message to someone who can help with things like cleaning up a spill.



Information for during your stay

Learn more about parking, food services, your care team and other helpful information about Hasbro Children’s Hospital.

Get Well



Hasbro Children’s Hospital
The Pediatric Division of Rhode Island Hospital
Lifespan. Delivering health with care.®

