

## **Guidelines for Visitation for Lifespan Physician Group Practices Off Hospital Campuses**

To align with the temporary changes to Lifespan visitation policies, here are guidelines for off campus LPG ambulatory practices. Please refer to the **“Guidelines for Adult Hospital based Ambulatory Clinics and Adult LPG practices located within the Hospital (campus).”**

- NO ONE CAN ACCOMPANY THE PATIENT except for an official service animal or a legal guardian who has proof of guardianship for an incapacitated patient.
- If the patient requires an accompanying guardian, the guardian will be pre-screened. If the guardian screens positive, they will not be allowed to enter the practice even if wearing a mask.
- No other visitors are allowed in the ambulatory practices, including the waiting rooms or common areas.
- We encourage patients to avoid bringing children to our practice unless the child is the patient.
- All patients are required to wear a face mask at all times during their visit.

**For All LPG Ambulatory Practices:** If a patient screens positive to any of the following questions, the patient should be isolated and the practice should follow the Outpatient Algorithm approved by infection control. <https://intranet.lifespan.org/ncov>

1. Do you have a fever, cold, cough, sore throat, difficulty breathing, or GI symptoms?
2. Do you have chills, headache, or muscle pain?
3. Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?
4. Have you tested positive for COVID-19 in the last 14 days?
5. Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?

Pre-visit confirmation call screenings are encouraged for all patient appointments. If a patient screens positive, they are to be triaged by clinical staff or provider to determine further action steps.

**Telemedicine** video visits will continue. Face-to-face visits will be scheduled based on clinical criteria and visit priority determined by practice leadership.

**Please note: for all general COVID-19 related questions, staff and providers can call a new internal hotline: 401-606-2245**