



RIH Patient-Visitor Screening Process – 4/3/20

* A Visitor Exception List is in SharePoint. It is a list of visitors who CAN visit. Visitors will likely know they're on the list, so check the list if they say they have been approved or allowed to visit. Contact the Command Center at (401) 444-9041 if you need the link to the SharePoint site.

When Patients Arrive--“We are not allowing visitors in order to protect our patients, employees and the community. Why are you visiting the hospital today?”

Response to the above question	Screening Questions	Answers & What to Do	Next Steps, Documentation & Sticker
<p>Adult ED</p> <p>Visitors are <u>not</u> permitted unless needed to provide information to the care team. In this case, only 1 family member is permitted during the intake process and can remain for a maximum of 15 minutes. If this is the case, please screen the visitor.</p> <p>Patients get screened at triage. Sick patients are not to be sent away under any circumstances</p>	<p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p><i>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</i></p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?</p>	<p>No. Go to Next Step</p> <p>Yes. Ask patient to cover their nose/mouth with a tissue.</p>	<p>Wash Hands</p> <p>Write Visitors Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p> <p>Sick visitors should cover their nose/mouth with a tissue.</p>
<p>Public ED Triage – Hasbro ED</p> <p>One parent can accompany the patient and any other siblings that the parent brings with them. Parent</p>	<p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p><i>New Question: Do you have a loss of smell, reduced ability to smell or detect</i></p>	<p>No. Go to Next Step</p> <p>Yes. Ask parent and siblings to cover their nose/mouth with a tissue.</p>	<p>Wash hands</p> <p>Write Visitors Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>



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<p>and siblings must be screened.</p> <p>Patients get screened at triage. Sick patients are not to be sent away under any circumstances</p>	<p><i>odors, or a reduced or distorted sense of taste?</i></p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?</p>		<p>Sick parents/siblings should cover their nose/mouth with a tissue.</p> <p>Sick siblings should be picked up by the other parent or family member whenever possible.</p>
<p>All ICU, Step-Down Units (Regardless of Isolation Status) & Med/Surg Units with PUI/COVID Positive & Negative Patients:</p> <p>They are here due to patient's imminent death.</p> <p>A maximum of two visitors can enter the patient's room for no longer than 15-minutes.</p> <p>Consideration will be given to visitors that are instrumental for patient care due to cognitive impairment, developmental disability, or other similar circumstances.</p>	<p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p><i>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</i></p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?</p>	<p>No. Call the patient's unit to speak to the primary nurse and let them know they have a visitor and what the circumstance is. Get approval from nurse.</p> <p>Yes. <u>Not allowed to visit.</u> Let them know they can call the patient in his/her room from home as an alternative</p>	<p>Wash Hands</p> <p>Write Visitors Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p> <p>** Loved ones will be provided with the same PPE as staff.</p> <p>** Visits will not occur while the patient is receiving (or 60 minutes after receiving) any aerosol generating procedures.</p>




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<p>Pediatrics</p> <p>Allowed 2 caregivers for the patient's entire hospitalization. Caregivers include parents, guardians, and/or other medical decision makers. Only 1 visitor will be allowed in the room with the patient at a time and must remain in the room.</p> <p>** Note modified 3rd question for Pediatrics.</p>	<p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health? Other than the hospitalized child you are coming to support?</p>	<p>No. Call the patient's unit to speak to the primary nurse and let them know they have a visitor and what the circumstance is. Get approval from nurse.</p> <p>Yes. <u>Not allowed to visit.</u></p>	<p>Wash Hands</p> <p>Write Visitors Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p> <p>** If patient is PUI/Covid Positive, the visitor will be provided with the same PPE as staff and will be asked to wear the PPE when a healthcare worker is in the room.</p> <p>** Visits will not occur while the patient is receiving (or 60 minutes after receiving) any aerosol generating procedures.</p>
<p>Labor & Delivery/ Postpartum</p> <p>One birthing partner is permitted for the patient's entire hospitalization.</p>	<p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on</p>	<p>No. Go to next step</p> <p>Yes. <u>Not allowed to visit.</u></p>	<p>Wash Hands</p> <p>Write date on Blue Badge and ask them to wear it.</p> <p>If one of the visitor exceptions, write Visitors Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>



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	home quarantine by the Department of Health?		
<p>A patient arriving for testing (x-ray, lab, therapy, a procedure, or outpatient visit).</p> <p>No one can accompany the patient.</p> <p>**Exception: 1 escort/family member</p> <p>Transplant, Endoscopy, Peri-Operative Surgeries/OR, Ambulatory Surgery, Cancer.</p> <p>Ambulatory Services/Appts: No visitors unless instrumental to the patient's care.</p>	<p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p><i>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</i></p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?</p>	<p>No. Go to next step</p> <p>Yes. Ask patient to cover their nose/mouth with a tissue.</p>	<p>Wash Hands</p> <p>Write date on Blue Badge and ask them to wear it.</p> <p>If one of the visitor exceptions, write Visitors Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>
<p><u>Pediatric Ambulatory Visit</u></p> <p>If ONE parent arrives with multiple children for an appointment.</p> <p>If 2 parents, then 1 parent goes to appointment and 1 parent stays with other children</p>	<p>Screen the entire family.</p> <p>Do you have a fever, cold, cough, sore throat, or any other respiratory illness?</p> <p><i>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</i></p> <p>Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on</p>	<p>If any child or parent is showing signs of sickness, ask them to cover the nose/mouth with a tissue for the entire visit.</p>	<p>Wash Hands</p> <p>Write date on Blue Badge and ask patient to wear it</p> <p>Parent's Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>



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Surgery / Procedure where a patient needs a ride home after sedation. Whenever possible, ask the person providing ride to wait in the car. If this isn't possible, proceed to screening.	Do you have a fever, cold, cough, sore throat, or any other respiratory illness? <i>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</i> Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?	If they are showing signs of sickness, ask them to cover the nose/mouth with a tissue for the entire visit.	Wash Hands Write Visitors Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.
Medication pick up from Pharmacy (most people who will come in to pick up meds are employees who may be working remotely)	I'm sorry, we are not allowing anyone to come into the hospital to pick up prescriptions from the Lifespan pharmacy. You may visit the pharmacy's NEW 180 Corliss St. Providence location M-F from 7:30am to 6pm OR you can use the free mail order option by calling 401-444-4909.	ONLY for urgent matters (out of meds), Lifespan Pharmacy at RIH (401-444-4909) and TMH (401-793-5500) will offer "curbside pickup."	
Vendors	Go to Reprax Kiosk where they will attest.		A badge is printed if allowed to visit.
Clergy <u>Not allowed entry.</u> Our own spiritual care department is	Do you have a fever, cold, cough, sore throat, or any other respiratory illness?	No. Go to next step Yes. <u>Not allowed to visit.</u>	Wash Hands Write Hope Hospice Clergy's Name and date



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available if needed for a patient. Exception: Hope Hospice Clergy, who will be wearing a badge and will present specific patient information.	<i>New Question: Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?</i> Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?		on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.
<i>Note: If a patient comes in (usually via the APC entrance) and says they are here for an appointment in the Potter building, do not probe further for a specific location.</i>			