Patient-Visitor Screening Process - 3/17/20

* A Visitor Exception List is in SharePoint. It is a list of visitors who CAN visit. Visitors will likely know they're on the list, so check the list if they say they have been approved or allowed to visit. Contact the Command Center at (401) 444-9041 if you need the link to the SharePoint site.

When Patients Arrive--"We are not allowing visitors in order to protect our patients, employees and the community. Why are you visiting the hospital today?"

Response to the above question	Screening Questions	Answers & What to Do	Next Steps, Documentation & Sticker
Visitors are not permitted unless they are needed to provide information to the care team and then would leave afterwards. If this is the case, please screen the visitor. Patients get screened at triage. Sick patients are not to be sent away under any circumstances	Do you have a fever, cold, cough, sore throat, or any other respiratory illness? Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?	Yes. Ask patient to cover their nose/mouth with a tissue.	Wash Hands Write Visitors Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log. Sick visitors should cover their nose/mouth with a tissue.
Public ED Triage – Hasbro ED One parent can accompany the patient and any other siblings that the parent brings with them. Parent and siblings must be screened. Patients get screened at triage. Sick patients are not to be sent away under any circumstances	Do you have a fever, cold, cough, sore throat, or any other respiratory illness? Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?	Yes. Ask parent and siblings to cover their nose/mouth with a tissue.	Wash hands Write Visitors Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log. Sick parents/siblings should cover their nose/mouth with a tissue. Sick siblings should be picked up by the other parent or family member whenever possible.

Response to the above question	Screening Questions	Answers & What to Do	Next Steps, Documentation & Sticker
They are here to visit a family member who is actively dying, or they are the decision maker/guardian for a patient with cognitive impairment	Do you have a fever, cold, cough, sore throat, or any other respiratory illness? Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?	No. Call the patient's unit to speak to the primary nurse and let them know they have a visitor and what the circumstance is. Get approval from nurse. Yes. Not allowed to visit. Let them know they can call the patient in his/her room from home as an alternative	Wash Hands Write Visitors Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.
A patient arriving for testing (x-ray, lab, therapy, a procedure, or outpatient visit). No one can accompany the patient. **Exception: 1 escort/family member Transplant, Endoscopy, Peri-Operative Surgeries/OR, Ambulatory Surgery, Cancer. Ambulatory Services/Appts: No visitors unless instrumental to the patient's care.	Do you have a fever, cold, cough, sore throat, or any other respiratory illness? Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?	Yes. Ask patient to cover their nose/mouth with a tissue.	Wash Hands Write date on Blue Badge and ask them to wear it. If one of the visitor exceptions, write Visitors Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.
Pediatric Ambulatory Visit If ONE parent arrives with multiple children for an appointment. If 2 parents, then 1 parent goes to appointment and 1 parent stays with other children	Screen the entire family. Do you have a fever, cold, cough, sore throat, or any other respiratory illness? Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being	If any child or parent is showing signs of sickness, ask them to cover the nose/mouth with a tissue for the entire visit.	Wash Hands Write date on Blue Badge and ask patient to wear it Parent's Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.

Response to the above question	Screening Questions	Answers & What to Do	Next Steps, Documentation & Sticker
Surgery / Procedure where	tested, or has been placed on home quarantine by the Department of Health? Do you have a fever, cold,	If they are showing signs	Wash Hands
a patient needs a ride home after sedation. Whenever possible, ask the person providing ride to wait in the car. If this isn't possible, proceed to screening.	cough, sore throat, or any other respiratory illness? Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?	of sickness, ask them to cover the nose/mouth with a tissue for the entire visit.	Write Visitors Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.
Medication pick up from Pharmacy	Do you have a fever, cold, cough, sore throat, or any other respiratory illness? Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Department of Health?	No. Go to Next Step Yes. Not allowed to enter. Tell them they need to have someone else pick up their medication or they can have the pharmacy arrange delivery.	Wash Hands Put Name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.
Vendors	Go to Reptrax Kiosk where they will attest.		A badge is printed if allowed to visit.
Clergy Not allowed entry. Our own spiritual care department is available if needed for a patient.			

Note: If a patient comes in (usually via the APC entrance) and says they are here for an appointment in the Potter building, do not probe further for a specific location.