



RIH Patient-Visitor Screening Process – 6/3/20

Most visitors are not being allowed into the hospital with a few exceptions outlined below.

Not everyone needs to be asked the screening questions. Each scenario in the below grid will indicate whether or not you need to ask them. If you do, you must ask all of the following:

- Do you have a fever, cold, cough, sore throat, or any other respiratory illness?
- Do you have chills, headache, or muscle pain?
- Do you have a loss of smell, reduced ability to smell or detect odors, or a reduced or distorted sense of taste?
- Have you tested positive for COVID in the last 14 days?
- Have you had contact in the last 14 days with a person who tested positive for the virus, is currently being tested, or has been placed on home quarantine by the Dept. of Health?

When a patient or visitor approaches the table, suggested script is: “Hello, we’re not currently allowing visitors to the hospital in order to protect our patients, employees and the community. What brings you to the hospital today?”

Response to the above question	Screening Questions	Answers & What to Do	Next Steps, Documentation & Sticker
Adult ED Visitors are not permitted unless needed to provide information to the care team. In this case, only 1 family member is permitted during the intake process and can remain for a maximum of 15 minutes.	Ask patients coming through the garage entrance the screening questions and direct them to the triage tent if they answer yes to any of them (if all are answered no they should proceed to the triage desk): Anyone entering through the main public entrance will have already been triaged and sent to the tent when appropriate.	Give the patient and visitor a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.	Instruct them to clean hands with alcohol-based hand rub. Write Patients Name and date on Blue Badge and ask the patient to wear it. Write Visitors Name and date on Red Badge and ask the visitor to wear it.



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	Either way, all patients and visitors should get masked.		Fill out information on Patient/Visitor Log.
Public ED Triage – Hasbro ED One caregiver (parent, guardian or medical decision maker) can accompany the patient and any other siblings that the parent brings with them.	No need to ask screening questions, all patients and caregivers get masked. Patients will be screened at the triage desk.	Give the patient, caregiver, and siblings a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.	Instruct them to clean hands with alcohol-based hand rub. Write Patients Name and date on Blue Badge and ask the patient to wear it. Write Visitors Name and date on Red Badge and ask the visitors to wear it. Fill out information on Patient/Visitor Log. Sick siblings should be picked up by the other parent or family member whenever possible.



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<p>All inpatient adult units.</p> <p>No visitors are allowed UNLESS the patient is at the end of life or they are coming in for an end of life or goals of care meeting</p> <p>Visitors here for end of life visits, or for end of life or goals of care meetings will be placed on the visitor exception list on Sharepoint.</p> <p>Screeners will be given access to Sharepoint and if for some reason there is difficulty with access, call the command center to check the list at ext. 4-9041</p> <p>Only 2 visitors are permitted <u>ONCE during the patient's entire hospital stay</u>, and the visit will be 15-30 minutes. The visitors can visit together or individually.</p>	<p>Ask the screening questions.</p>	<p>If the visitor answers yes to any of the questions, they cannot be allowed to visit.</p> <p>If they answer no to all questions, check the Sharepoint list to see whether or not the patient they are visiting is COVID positive or is a Person Under Investigation (PUI).</p> <p>If they ARE COVID positive OR a PUI, you must call the Command Center at 4-9041 who will arrange for someone to come and escort the visitor(s) to the unit. DO NOT ALLOW VISITOR(S) OF COVID POSITIVE PATIENTS TO PROCEED TO THE UNIT. Someone will come to escort them to the unit and help them to put on their personal protective equipment.</p>	<p>Instruct them to clean hands with alcohol-based hand rub.</p> <p>Write Visitors Name and date on a Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>



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<p>Pediatric Inpatients</p> <p>Allowed 2 caregivers for the patient's entire hospitalization. Caregivers include parents, guardians, and/or other medical decision makers. Only 1 may visit at a time</p> <p>Caregivers should be directed to go only to the child's room.</p>	<p>No need to ask screening questions, all caregivers get masked.</p> <p>Upon each guardian's first visit, the unit will give them a blue bracelet they must wear.</p> <p>If this is the Guardian's first ever visit, they may not yet have the bracelet.</p> <p>The person currently visiting will also wear a WHITE BADGE which is also given to them by the unit.</p> <p>When Guardian #2 comes to visit, they will call up to the unit to let them know of the arrival.</p> <p>Guardian #1 will come down to the screener station and give Guardian #2 the WHITE BADGE.</p>	<p>Give the caregiver a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p>	<p>Instruct caregiver to clean hands with alcohol-based hand rub.</p> <p>Write Caregiver's Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>
<p>An adult patient arriving for testing (labs, Xrays, etc.), surgery, or any other type of outpatient or ambulatory visit.</p> <p>ONE PERSON CAN ACCOMPANY THE PATIENT</p> <p>Patients coming in for an endoscopy should NOT be directed to the 9th floor until further notice. Please direct them to the 2nd floor of the Davol building to register.</p>	<p>No need to ask screening questions, all patients and visitors get masked.</p>	<p>Give the patient and visitor a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p>	<p>Instruct to clean hands with alcohol-based hand rub.</p> <p>For patient, write date and name on Blue Badge and ask them to wear it.</p> <p>For visitor, write date and name on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>

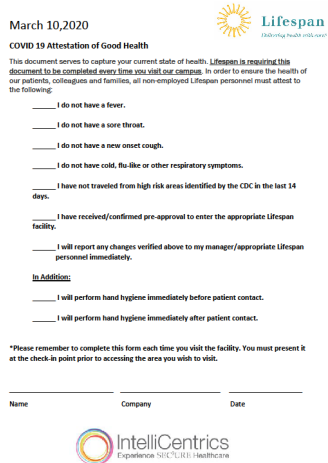


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<p><u>Pediatric Ambulatory Visit</u></p> <p>If ONE parent arrives with multiple children for an appointment, all are permitted to enter.</p> <p>Only one parent is allowed to enter.</p> <p>If 2 parents are present, then 1 parent goes to appointment and 1 parent stays with other children.</p> <p>The Tomorrow Fund Clinic (Pedi Hem. Onc.) has an exception list that includes visits where <u>both</u> parents are allowed in.</p> <ul style="list-style-type: none">• If two parents come in for a visit with their child and say they are on the exception list, call the command center at 4-9041 to confirm.• If the parents are not on that list and they insist they have been granted permission by the clinic to come in, call The Tomorrow Fund's Front Desk at 444-7226 to confirm that information with their staff, or ask	<p>Ask parent and children the screening questions.</p> <p>You must escort the patient and family to the Hasbro lower level appointment if any of them answer yes to any of the screening questions.</p> <p>They must be taken down the service elevators, not the main elevators that the public uses. Walk past the main elevators and follow the "Pace" signs to the service elevators.</p>	<p>Give the patient and visitor(s) a mask and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p>	<p>Instruct them to clean their hands with alcohol-based hand rub.</p> <p>Patient's name and date on Blue Badge and ask patient to wear it</p> <p>Parent's Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>



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<p>them to come to the screener table to assist.</p> <p>Tomorrow Fund (Pedi Hem. Onc.) staff will meet parents at screening desk in HCH Lower Lobby, verify they have no symptoms of fever, cold, cough, sore throat or any respiratory illness. They will mask parents and escort to clinic on 1st floor. If either parent has any symptoms mentioned above they will be restricted from entering.</p>			
Medication pick up from Pharmacy	<p>I'm sorry, we are not allowing anyone to come into the hospital to pick up prescriptions from the Lifespan pharmacy. You may visit the pharmacy's NEW 180 Corliss St. Providence location M-F from 7:30am to 6pm OR you can use the free mail order option by calling 401-444-4909.</p>	<p>ONLY for urgent matters (out of meds), Lifespan Pharmacy at RIH (401-444-4909) and TMH (401-793-5500) will offer "curbside pickup."</p>	



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Vendors	<p>All vendors must show a completed attestation form when they arrive. They cannot enter without it. If they have the form, then ask them the screening questions</p> 	<p>If the visitor answers yes to any of the questions, they cannot be allowed to visit.</p> <p>If they pass the screening, give he/she a mask if they don't already have one and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p>	<p>Instruct them to clean their hands with alcohol-based hand rub.</p> <p>Fill out information on Patient/Visitor Log.</p> <p>They will print a badge from the Reptrax kiosk.</p>
Clergy <u>Not allowed entry.</u> Our own spiritual care department is available if needed for a patient. Exception: Hope Hospice Clergy, who will be wearing a badge and will present specific patient information.	<p>Ask the screening questions.</p>	<p>If the visitor answers yes to any of the questions, they cannot be allowed to visit.</p> <p>If they pass the screening, provide a mask if they don't already have one and instruct them to press the rim of the mask with both index fingers firmly around their nose.</p>	<p>Instruct them to clean hands with alcohol-based hand rub.</p> <p>Write Hope Hospice Clergy's Name and date on Red Badge and ask them to wear it.</p> <p>Fill out information on Patient/Visitor Log.</p>



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Anchor Recovery Coaches They are allowed to visit upon presentation of a badge or other identification.	Ask the screening questions.	If the visitor answers yes to any of the questions, they cannot be allowed to visit. If they pass the screening, provide a mask if they don't already have one and instruct them to press the rim of the mask with both index fingers firmly around their nose.	Instruct them to clean hands with alcohol-based hand rub. Write visitor's name and date on Red Badge and ask them to wear it. Fill out information on Patient/Visitor Log.

Other Notes:

- ***Please tell all patients and visitors to keep their mask on at all times.***
- ***If a patient comes in (usually via the APC entrance) and says they are here for an appointment in the Potter building, do not probe further for a specific location.***
- ***Please call interpreter services at 401-444-8708 if someone arrives to provide sign language services for a deaf patient.***
- ***If a patient comes in to the main lobby or other non-Emergency Department (ED) entrance and needs to go to the ED:***
 - ***If their ride is still here, they can be directed to get back in the car and drive over to the ED entrance***
 - ***If their ride is gone, they can be masked and wheeled indoors to the ED by a screener or by central transport. Wearing gloves, the screener or transporter will wipe the wheelchair down with a PDI wipe and tag it clean after use***
 - ***If the patient arrives and needs to go to the ED and says that they have tested positive for COVID, they can be masked and wheeled indoors to the ED by a screener or by central transport and the screener or transporter must be wearing a mask with a face shield. Wearing gloves, the screener or transporter will wipe the wheelchair down with a PDI wipe and tag it clean after use***



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<ul style="list-style-type: none"><i>If a patient arrives and is doing poorly or collapses (unlikely), then a Code should be called and the code team would respond.</i><i>Anytime a Lifespan wheelchair is used, it should be wiped down with a PDI wipe wearing gloves, and tagged clean after use.</i><i>Families are able to drop off personal belongings or food for patients but only at the main lobby. The family member must complete a sticker with the patient name, unit and room number, put the items in the bag, close the bag, and affix the sticker. The screener can bring it to the front desk who will call the unit for the UA to pick up.</i><i>If a delivery person arrives to either deliver take-out for a patient, or flowers for a patient, please call the unit for the UA to pick up.</i> <p><i>New scenarios can occur and may not be included in this guide. Should a new scenario arise, please call the command center for direction at 4-9041.</i></p>			